



V-Park Web Portal Usage Guide

New
Application

Renewal

Update
vehicle info

Retrieve
e-Receipt

New Season Parking Application

- Select “New Season Parking Application” if you are a new applicant for the Carpark



Application form

- Fill out the form
 - Enter your Full Name (as NRIC)
 - Email Address
 - Mobile Number
 - IU No.
 - Vehicle No.
 - Choose your Season Start Month
 - Choose your Season End Month

New Season Parking Application Form

* indicates required field

Personal Particulars

Name of Applicant *

e.g. Bryan Tan

Email Address *

e.g. someone@email.com

Mobile Number *

e.g. +65 XXXX XXXX

Vehicle Information

IU No. *

Vehicle No. *

Application Details

Start *

Please select your season start date

End *

Please select your season end date

Amount Payable

*Season Parking will be valid 24 hours after successful payment. All charges are non-refundable.

Submit Application

Application form

- When choosing Season Start/End Month, click on the  icon to select a month from the calendar.
- Select the month will fill out the field automatically

Note:

Season can only be purchased in advance till end of the year.

We will only open application for the new year in the last 2 weeks of December of each year.

Application Details

Start *

Please select your season start date



End *

Please select your season end date



Amount Payable

*Season Parking will be valid 24 hours after successful payment. All charges are non-refundable.

Submit Application

IU No. *

Vehicle No. *

Application Details

Start *

art date



End *

Nov 2024



Amount Payable

*Season Parking will be valid 24 hours after successful payment. All charges are non-refundable.

Application form

- After filling out the form, verify the parking fee for the chosen start month and end month of your Season.
- Press “Submit Application button”

Application Details

Start *

Nov 2024

End *

Nov 2024

Amount Payable

\$130.80 Inclusive 8% GST

*Season Parking will be valid 24 hours after successful payment. All charges are non-refundable.

Submit Application

Application Terms and Conditions

- At this step, read through the terms and conditions given in the “Personal Data Protection Act (PDPA) Policy link
- Click on the checkbox to agree with the terms to proceed to the next step

Application Form

Terms & Conditions

Confirmation & Payment

Receipt

Terms and Conditions

I hereby declare that all the information given in this application are true to the best of my knowledge and belief, and I have not wilfully suppressed any material fact.

☐ By checking this box, I have read and agree with the [Personal Data Protection Act \(PDPA\) Policy](#) stated in this form and I consent to the collection, use, disclosure, and processing of my Personal Data by [VHF Technologies Pte Ltd](#) for the purpose set out in this form.

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Application Details Confirmation

- Verify all the information entered
- Once confirmed, click the “Confirm & Pay” button to generate a PayNow QR
- Proceed to scan this QR code to pay using any bank/payment application that supports PayNow within 30 minutes.
- Upon successful payment, the page will redirect you to the Receipt page within 5 seconds or you can click on “Confirm Payment” button to check if payment has been processed.

Confirmation & Payment

Season Parking Application Details

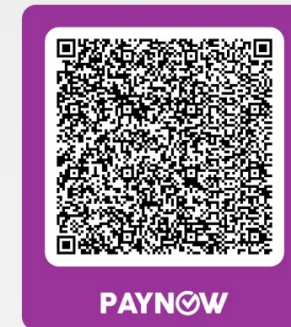
Name of Applicant	Online Applicant Name
Email Address	onlineapplicant@email.com
Mobile Number	67413668
Vehicle No.	AB080C
IU No.	1120000080
Application Period	19 Nov 2024 ~ 30 Nov 2024
Season Rate / (Month & Lot)	S\$ 130.80 (Incl. GST)

Season Parking Application Amount

Amount (before GST)	S\$ 121.11
GST (8%)	S\$ 9.69
Amount Payable	S\$ 130.80

[Amend](#)[Confirm & Pay](#)

Scan PayNow QR code below with banking application to complete payment



QR Code expires in: 29:59

1. The QR code is only valid for 30 minutes.
2. Select "Confirm Payment" if not automatically redirected to the next page.
3. A payment confirmation email will be sent to your registered email.

[Confirm Payment](#)[Refresh QR code](#)

[Back to Main](#)

Application Receipt

- Upon successful payment, you will be sent an e-receipt to your registered email.
- You can also print/download/manually email the receipt using the 3 buttons at the bottom of the page.

Application Form

Receipt has been sent to onlineapplicant@email.com

Receipt

Receipt

Hougang1

1 Hougang Street 91, Singapore 538692

Tax Invoice/Receipt

GST Reg No.: M2-1234567-K

Receipt No.: hougang1-20241119235307436-w

HOUGANG1

Your Payment Details

Payment Mode: PayNow (QR)

Transaction Reference No: 20241119235307436

Transaction Date: 19 Nov 2024 11:57:00

Description	Total
New Season Parking Application - Name of Applicant: Online Applicant Name - Email Address: onlineapplicant@email.com - Mobile Number: 67413668 - Vehicle No.: AB080C - IU No.: 1120000080 - Application Period: 19 Nov 2024 ~ 30 Nov 2024	\$121.11
	Subtotal \$121.11
	GST (8%) \$9.69
	Total \$130.80

Note: This is a computer-generated receipt. No signature is required.

Print

Save as PDF

Email Receipt

Renew Season Parking Application

- Select “Renew Season Parking Application” if you are an existing season holder for the Carpark



Search Existing Season

- Enter your vehicle number used to register for your season parking and click on the “Search” button

Hougang1

1 Hougang Street 91, Singapore 538692

Vehicle Search

Terms & Conditions

Confirmation & Payment

Receipt

Vehicle No.

Search

Reset

Search Existing Season

- If you are an existing season holder, your vehicle and season details will be displayed
- Select your Start and End Month for your Season renewal period.
- Click “Continue” to proceed

Note:

Season can only be purchased in advance till end of the year.

We will only open renewal for the new year in the last 2 weeks of December of each year.

Vehicle Search

Terms & Conditions

Confirmation & Payment

Receipt

Vehicle Details

Vehicle No.

AB080C

IU No.

1120000080

Current Expiry date

30 Nov 2024 (Valid)

Start Month *

Please select your season renewal start date

End Month *

Please select your season renewal end date

Renewal Effective Date

Number of Lots

1 Lot

*Season Parking will be valid 24 hours after successful payment. All charges are non-refundable.

Reset

Continue

Vehicle Details

Vehicle No.

AB080C

IU No.

1120000080

Current Expiry date

30 Nov 2024 (Valid)

Start Month *

Dec 2024

End Month *

Dec 2024

Renewal Effective Date

1 Dec 2024 ~ 31 Dec 2024

Number of Lots

1 Lot

*Season Parking will be valid 24 hours after successful payment. All charges are non-refundable.

Reset

Continue

Renewal Terms and Conditions

- At this step, read through the terms and conditions given in the “Personal Data Protection Act (PDPA) Policy link
- Click on the checkbox to agree with the terms to proceed to the next step

Vehicle Search

Terms & Conditions

Confirmation & Payment

Receipt

Terms and Conditions

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Confirmation & Payment

Vehicle Details

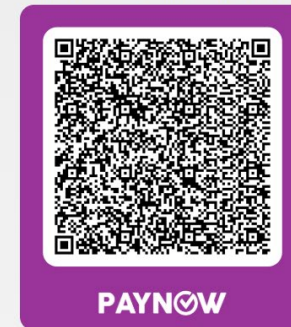
Vehicle No.	AB080C
IU No.	112000080
Current Season Expiry Date	30 Nov 2024
Renewal Effective Date	1 Dec 2024 ~ 31 Dec 2024
Number of Lots	1 Lot
Season Rate / (Month & Lot)	S\$ 130.80 (Incl. GST)

Season Parking Renewal Amount

Amount of Renewal Fee (before GST)	S\$ 121.11
GST (8%)	S\$ 9.69
Amount Payable	S\$ 130.80

[Amend](#)[Confirm & Pay](#)

Scan PayNow QR code below with banking application to complete payment



QR Code expires in: 29:59

1. The QR code is only valid for 30 minutes.
2. Select "Confirm Payment" if not automatically redirected to the next page.
3. A payment confirmation email will be sent to your registered email.

[Confirm Payment](#)[Refresh QR code](#)

Renewal Receipt

- Upon successful payment, you will be sent an e-receipt to your registered email.
- You can also print/download/ manually email the receipt using the 3 buttons at the bottom of the page.

Receipt

Receipt has been sent to onlineapplicant@email.com

OK

Hougang1

1 Hougang Street 91, Singapore 538692

Tax Invoice/Receipt

GST Reg No.: M2-1234567-K

Receipt No.: hougang1-20241120000916234-w



Your Payment Details

Payment Mode: PayNow (QR)

Transaction Reference No: 20241120000916234

Transaction Date: 20 Nov 2024 12:09:23

Description	Total
Season Parking Renewal - Applicant Name: Online Applicant Name - Email Address: onlineapplicant@email.com - Vehicle No: AB080C - IU No: 1120000080 - Number of Lots: 1 Lot - Number of Months: 1.0 Months - Renewal Effective Date: 1 Dec 2024 ~ 31 Dec 2024	\$121.11
	Subtotal \$121.11 GST (8%) \$9.69
	Total \$130.80

Note: This is a computer-generated receipt. No signature is required.

Print

Save as PDF

Email Receipt

Update Vehicle Information

- Select “Update Vehicle Information” if you need to change your vehicle information (IU No./Vehicle No.)
- Note: Requires a registered email address

Hougang1

1 Hougang Street 91, Singapore 538692



NEW
SEASON PARKING
APPLICATION



RENEW
SEASON PARKING
APPLICATION



UPDATE
VEHICLE
INFORMATION

Search Existing Season

- Enter your vehicle number used to register for your season parking and click on the “Search” button

Hougang1

1 Hougang Street 91, Singapore 538692

Update Vehicle Info

Terms & Conditions

Confirmation

Receipt









Existing Vehicle

Vehicle Number

Search

Reset

Verification of Identity

- Key in your registered email address for the season vehicle no. entered
- Upon verification of email, you will be sent an OTP to that email
- Enter the “OTP” received to proceed

Confirm Your Email

×

Please confirm your email:

Enter your email

Confirm

×

The vehicle number is linked to [onlineapplicant@email.com](#)

Please enter the OTP sent to this email for verification. (OTP expires in 10mins)

Enter OTP

You can resend the OTP in 28 seconds.

Resend OTP

Confirm

Change of Vehicle Information

- Enter the new vehicle no./IU no. you want to change to
- Choose between two types:
 - Permanent
 - Temporary

Note:

- Permanent → New Vehicle/IU
- Temporary → Rental Vehicle
 - Carpark system will recognise the change of vehicle upon entry of rental vehicle and automatically change back to your existing vehicle upon entry of your personal vehicle.

Change of Vehicle Information

* indicates required field

Existing Vehicle Information

Vehicle No.

AB080C

IU No.

1120000080

New Vehicle Information

Vehicle No. *

AB079C

☐ Unchanged

IU No. *

1120000079

☐ Unchanged

Update Details

Nature of Update *

Permanent

Start Date *

20 Nov 2024

Reset

Continue

Update Vehicle Terms and Conditions

- At this step, read through the terms and conditions given in the “Personal Data Protection Act (PDPA) Policy link
- Click on the checkbox to agree with the terms to proceed to the next step

Update Vehicle Info

Terms & Conditions

Confirmation

Receipt

Terms and Conditions

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Vehicle Update Details Confirmation

- Verify all the information entered
- Once confirmed, click the “Confirm” button to complete the request

Update Vehicle Info

Terms & Conditions

Confirmation

Receipt

Confirmation on Change of Vehicle Information

Existing Vehicle No.

AB080C

Existing IU No.

1120000080

New Vehicle No.

AB079C

New IU No.

1120000079

Start Date

20 Nov 2024

Reason for Update

Permanent

Amend

Confirm

[Back to Main](#)

Update Vehicle Receipt

- Upon successful request, you will be sent an e-receipt to your registered email.
- You can also print/download/manually email the receipt using the 3 buttons at the bottom of the page.

Update Vehicle Info

Receipt has been sent to onlineapplicant@email.com

Receipt

Receipt

Hougang1

1 Hougang Street 91, Singapore 538692

Change of Vehicle Information

HOUGANG1

Transaction Reference No:

20241120001959667

Transaction Date:

20 Nov 2024 12:34:52

Description

Updated Vehicle Information

- Existing Vehicle No:

AB080C

- Existing IU No:

1120000080

- New Vehicle No:

AB079C

- New IU No:

1120000079

- Start Date:

20 Nov 2024

- Reason for Update:

Permanent

Print

Save as PDF

Email Receipt

Retrieve e-Receipt

- To retrieve E-Receipt, scroll down to the Resources section and click on [Get e-Receipt](#)



Receipt Request Form

- Fill out the form accordingly and submit the request
 - Vehicle No. used for Season Parking Application
 - QR Reference No. refers to the transaction text found

**** Note:**

Hovering over QR Reference field will show an example of what to look for. The QR Reference will start with “QRCP” and 18 characters long

[← Back to main page](#)?

Receipt Regenerate Request

*Note: You can only request for the receipt of each transaction only ONCE

Vehicle No.  eg. ABC1234D

QR Reference No.  Hover mouse to see example

[Submit Request](#)

QR Reference No.  Hover mouse to see example

[Submit Request](#)

QR ref help

<



SGD **312.83**

Today 04 Mar

Description

ICT PayNow Transfer  To: 

Merchant you paid

 OTHER

QRCP225030412PQYZ

Transaction Type

Advice



QR Reference No.

Find your bill reference in your i-banking transaction history. Note your i-banking might have different layout/wordings.

Receipt Request

- If request is successful and your receipt is found. Your Receipt will appear below the form.
- You can then proceed to retrieve it via the 3 methods:
 - Print
 - Save as PDF
 - Email (require user-input)

****Note:**

Your request for the receipt of each transaction can only be done **ONCE**

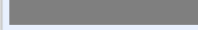
Receipt Regenerate Request

*Note: You can only request for the receipt of each transaction only ONCE

Vehicle No. 



QR Reference No. 



Submit Request

People's Park Complex

1 Park Road, Singapore 059108

Tax Invoice/Receipt

GST Reg No.: 

Receipt No.: 

Your Payment Details

Payment Mode: PayNow (QR)

Transaction Reference No: 

Transaction Date: 

Description	Total
Season Parking Renewal	
- Applicant Name: 	
- Email Address: 	
- Vehicle No: 	

Reset

Email Receipt

Receipt Retrieval Methods

Method 1 (Print)

Click on the printer icon on the top right of the previewer

Method 2 (Save as PDF)

Click on the floppy disk icon on the top right of the previewer

Method 3 (Email)

Click on the 'Email Receipt' button found at the bottom right of the previewer

